

Steven Montez

User Experience Designer

I'm a UX Designer with web development experience focused on research and interaction design. I use human-centered experience research and design to create or improve products and services. I aim to align business goals and user needs to create mutually beneficial outcomes and drive brand loyalty.

EXPERIENCE

Freelance UX Designer

Austin, TX

Web and Graphic Designer

2012 - Present

Worked on various websites for various clients. Frequently assisted with domain registrations, configuration, hosting, and email setup. Occasionally provided graphic design services, as well.

HostGator

Austin, TX

Jr. Systems Administrator

2012 - 2013

Assisted clients with various requests on their hosting accounts.
Billing • HTML/CSS • DNS • Hosting Support • Email Support

LayerOne Networks

Corpus Christi, TX / Austin, TX

Networking Technician

2009 - 2012

Desktop Hardware and Application Support • Active Directory • Backups • Exchange • SQL Server management • Network Support

Nueces County Health Department

Corpus Christi, TX

PHIN Administrator

2006 - 2008

Computer, Logistical, and Communication Support for Public Health Preparedness Events • Inter-agency coordination to drill and facilitate communications responses in the event of a health emergency.

EDUCATION

Austin Community College

JUNE 2015 - MAY 2017

AAS, User Experience Design

Relevant Coursework: Design Concepts • Vector Graphics • Visual Design • UI Design I & II • Responsive Design I & II • Prototyping I & II • UX Design I & II

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CERTIFICATIONS

IDEO.ORG

Design Kit: The Course for Human-Centered Design

DEC 2016

SKILLS

User Research

Interviewing

Storyboarding

Data Analysis

Rapid Prototyping

Interaction Design

HTML5/CSS3

Bootstrap

TOOLS

Axure

Illustrator

In Design

inVision

Photoshop

Sublime Text

WordPress

UXPin